



ASMC Gulf Coast Chapter Newsletter

August
2022

**ASMC Gulf Coast
Chapter**

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www.asmconline.org



Danielle Hindel

President's Corner

Written by Danielle Hindel, Eglin VP

Hello Gulf Coast Chapter!

Can you believe summer is almost over and fall is just around the corner? I know temperature-wise this isn't accurate for us here in the South, but the idea of enjoying the changing leaves with a pumpkin-spice latte in hand is a nice dream.

However, for us in FM, September means it is that time of year again - CLOSEOUT. It feels like every day we come in and check our email there is a new suspense, a new process/procedure in place, or new points of contacts for follow up. We are inundated with the last-minute spending of our organizations, trying our best to ensure we get every penny we can sent wherever it needs to be. We are balancing and organizing and analyzing our hearts out.

During this time, patience can run thin, and tempers can get short. As stressed and overwhelmed as you feel, your teammates around you are feeling the same. My piece of advice throughout this time is this: HAVE GRACE.

We all value our jobs and our missions. We take pride and joy in our work. Unfortunately, from time to time, it is easy to forget that we all still have lives outside of the workplace as well. Check in with your teammates. If someone seems a bit more stressed than usual, reach out. Even if they say they are ok and nothing is going on, at least they know someone is looking out for them. Be patient. Be kind.

Ultimately, we are all on the same team and running for the same finish line. Let's not trip anyone to get there first, but instead stop and help them up and walk across together.

I look forward to hopefully seeing more of you face to face this year!

Danielle Hindel

Announcements

September Luncheon:

Mr. Ken Pickler
Chief, Financial Analysis
Long Range Standoff Cruise
Missile Program
AFNWC/NDBD
14 Sep. 22, 1130 via teams

Save the Date!
Regional PDI
20 April, 2023

Please contact Brianna Hoppel if you are looking to join a committee this year. We have positions available. The ASMC Executive Committee meeting minutes are posted at <http://www.gulfcoastasmc.org>

Care Packages

If you would like to donate to care packages that go to our deployed FM members, please contact Patrick DeWitt.

Thank you for being the reason you made someone smile!

amazonsmile

Please shop our Amazon Smile link to support our GC Chapter!
<https://smile.amazon.com/ch/59-2139423>

2022-2023 Executive Committee:

President
VP-Eglin
VP-Hurlburt
VP-Tenant
Secretary
Treasurer
2nd Treasurer
Reconciler
Programs
Publicity

RPDI
Membership

CDFM/Education

Ways & Means
Community Service

Webmaster
Newsletter
Retiree Advisor

Brianna Hoppel
Danielle Hindel
Mika Gellinger
Kristen Moyer
Dan Genest
Stef Gonzalez
Kristin Creak
Meredith Bynum
Brittany Bohannon
Sharon Pedersen
Brock Herrington
Tanya Hart
Amy Tolar
Meia Hampton
Meredith Bynum
Pam Summers
Marcella Miller
Jaclyn Mailoto – FH
Pat Dewitt – care pkg
Jason Guzzardo
April Campbell
Ken Pickler

ASMC HQ Information

ARMED FORCES Comptroller Journal

ASMC members receive a printed issue of the quarterly Armed Forces Comptroller and have access to the online version at no cost. The current issue of the AFC is available. To access the most recent four issues and their assessments for CPEs, please visit our Online Learning Center or visit <https://asmconline.org/resources/> for more information.

Membership News

As we begin a new term, I would like to welcome the Committee Members:
Amy Tolar and Meia Hampton.

Membership Dues are \$40 a year; or \$96 for 3 years discounted rate.
Explore leadership and networking opportunities and membership tools and benefits to help invest in your career:

<http://www.gulfcoastasmc.org/membership.html>

Join online

<https://imis.asmconline.org/net/enroll.aspx?jointype=m>



Five Types of Membership are Available:

- 1. Active:** Open to Active Duty, DoD Civilians, or US Coast Guard who are actively employed in military comptrollership.
- 2. Life:** For those who have been Active, Associate, or individual Corporate Designee Members (excluding Corporations) for 20 consecutive years in good standing. In addition, those who joined prior to 1979 and who became designated Life Members prior to 1 October 1998.
- 3. Retiree:** Retiree Membership recognizes those ASMC members who are “fully retired” and not working in any other profession other than occasionally doing “volunteer” work.
- 4. Honorary:** Must be approved by the National Executive Committee and has no fee. It may be granted to those who make significant contributions to military comptrollership, not eligible or otherwise expected to join.
- 5. Corporate:** Available for private sector companies with an interest in military comptrollership field. Pricing and benefits found here:
<http://www.asmconline.org/membership/corporate-membership/>

Recruitment Incentives:

Current Chapter members are called to mentor and help us meet membership growth. Those who recruit a minimum of 1 new member will receive a gift from the Chapter (while supplies last)

Community Service News

Fisher House



Fisher House is still allowing drop-off volunteer opportunities! Fisher House encourages the support of our local businesses and will accept meal drop offs or even gift cards for families and guests to pick their own meals! Dates are available on Tues, Wed, and Thurs throughout September.

This past month, EBZ FM donated an amazing spread of food from a locally owned and operated restaurant appropriately called, The Locals. Please consider volunteering for meal drop-offs! If you and your team is interested, please contact **Jaclyn Mailoto** at jaclyn.mailoto@us.af.mil.



EBZ FM team above, pictured left to right are:

Sean Hassett, Derek Pike, Wilborne Gottlieb, Kristen Moyer, Andrew Fitzgerald, Jenna Hyde

Not pictured: Capt Trevor Violette, Jameia Hampton, Estefania Gonzalez

Fisher House provides military & veteran families with no-cost lodging while their loved one receives medical treatment in the Eglin area. Volunteering is a great way to team-build and give back to our community!

OMB Prioritizes Customer Service in Budget Planning

By Natalie Alms

Aug 30, 2022

The latest update to annual budget guidance for federal agencies from the Office of Management and Budget shows the administration weaving its customer experience priorities into the machinery of government.

The guidance in OMB circular A-11 has new language as of Aug. 15 that focuses on customer experience and service delivery, Biden administration priorities already showcased in an executive order and in the administration's management agenda.

The placement of these priorities in the circular as agencies are assembling their budget proposals is "a clear signal of the kinds of things OMB is going to be looking for as they review those proposals," Don Kettl, a retired professor of public policy and a frequent commentator on government management issues, told FCW. "The timing is not a coincidence."

The circular points to the importance of customer experience.

"Measures of experience (including measures of equity (e.g., participation), effort (burden/friction), and those outlined further in this guidance) are of co-equal importance as traditional measures of financial and operational performance," the document states.

Donald Moynihan, McCourt Chair of Georgetown University's McCourt School of Public Policy, told FCW via email that the circular A-11 update is important "because its link to the budget process means that agencies cannot easily ignore it."

"The most important routine in government is the budget. Without money, nothing gets done," he said. "This makes the budget preparation guidelines, represented by Circular A-11, a key means to reshape policy and management in government. It's one process that every agency has to pay attention to."

And although future presidents can make changes to the memo, this circular is generally changed incrementally, meaning it likely has more staying power than an executive order.

"When you put it into A-11, it's seen as part of the operating milieu of how the government works," John Kamensky, emeritus fellow at the IBM Center for the Business of Government, told FCW.

The endgame to the White House's focus on customer experience is increasing trust in government by way of improving people's perception of and satisfaction with the interactions they have with the government.

"A customer's experience interacting with the Federal government directly contributes to their trust in government itself," the circular reads. "As a federal government, it is our responsibility to ensure that every interaction a member of the public has with their government demonstrates competence and transparency and builds trust."

As far as how agencies are to improve the ways they deliver services and how people perceive and experience those interactions with government, the document zeroes in on agencies using human-centered design, delivering services through multiple channels and gathering feedback from citizens.

The update also calls on agencies to take steps to reduce the administrative burden Americans face in interactions with the federal government.